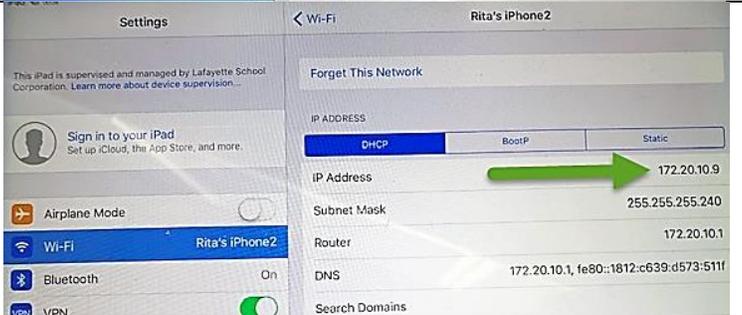
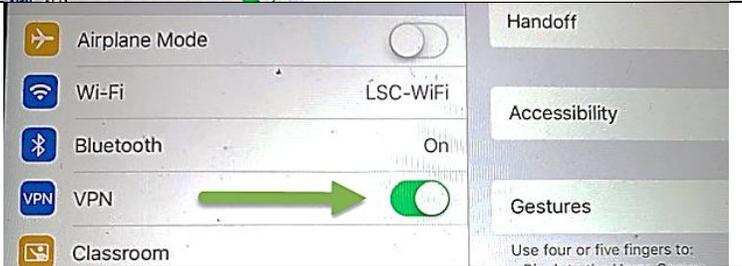
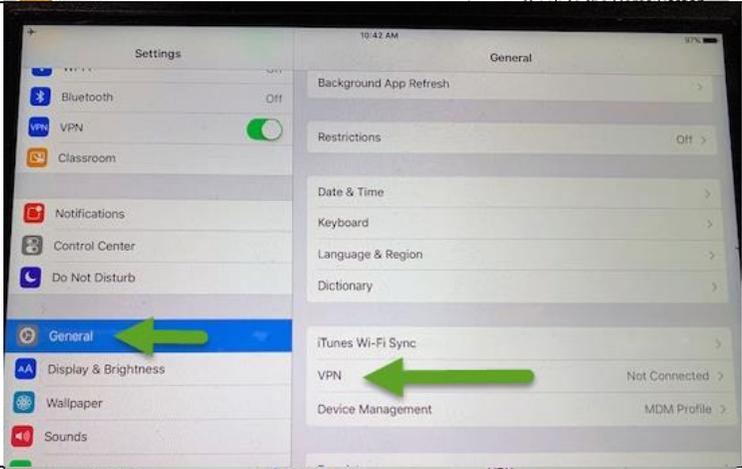


If an iPad is not connecting to the Internet, please check the following:

<p>1. Confirm the Wi-Fi is connected.</p> <ul style="list-style-type: none">a. The green check mark shows that Wi-Fi is connectedb. Tap the “i” on the far right of the bar containing the current Wi-Fi name	
<p>2. In the information screen for that Wi-Fi just be certain there is an IP address – This confirms the iPad should be able to reach the Internet</p>	
<p>3. Now check the VPN setting, it must be turned on</p>	
<p>4. Check the additional VPN setting</p> <p>5. Tap General</p> <p>6. Tap VPN</p>	
<p>7. In Status the iPad should say connected.</p> <p>8. Try using Safari and search for any website.</p> <p>9. If needed, restart the iPad.</p>	